



Professional Specialty Groups (PSG)

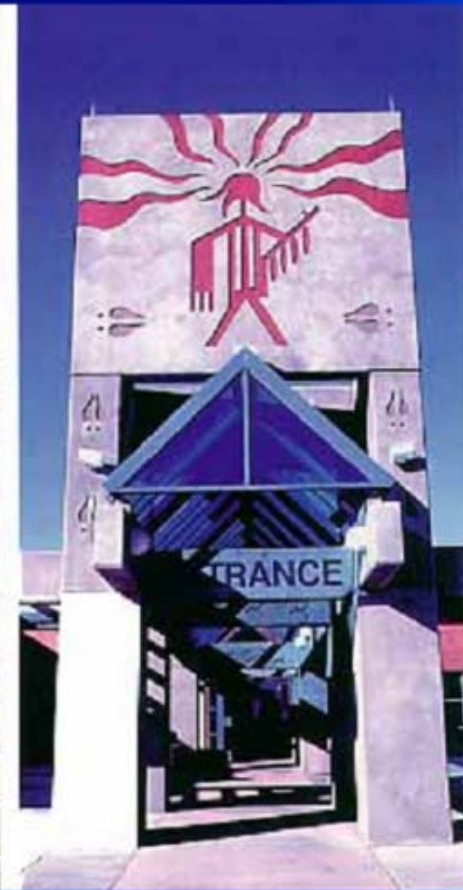
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Overview of the Indian Health Service PSG Program



A health care system for the first Americans





Diverse people, cultures, languages, lifestyles, and locations

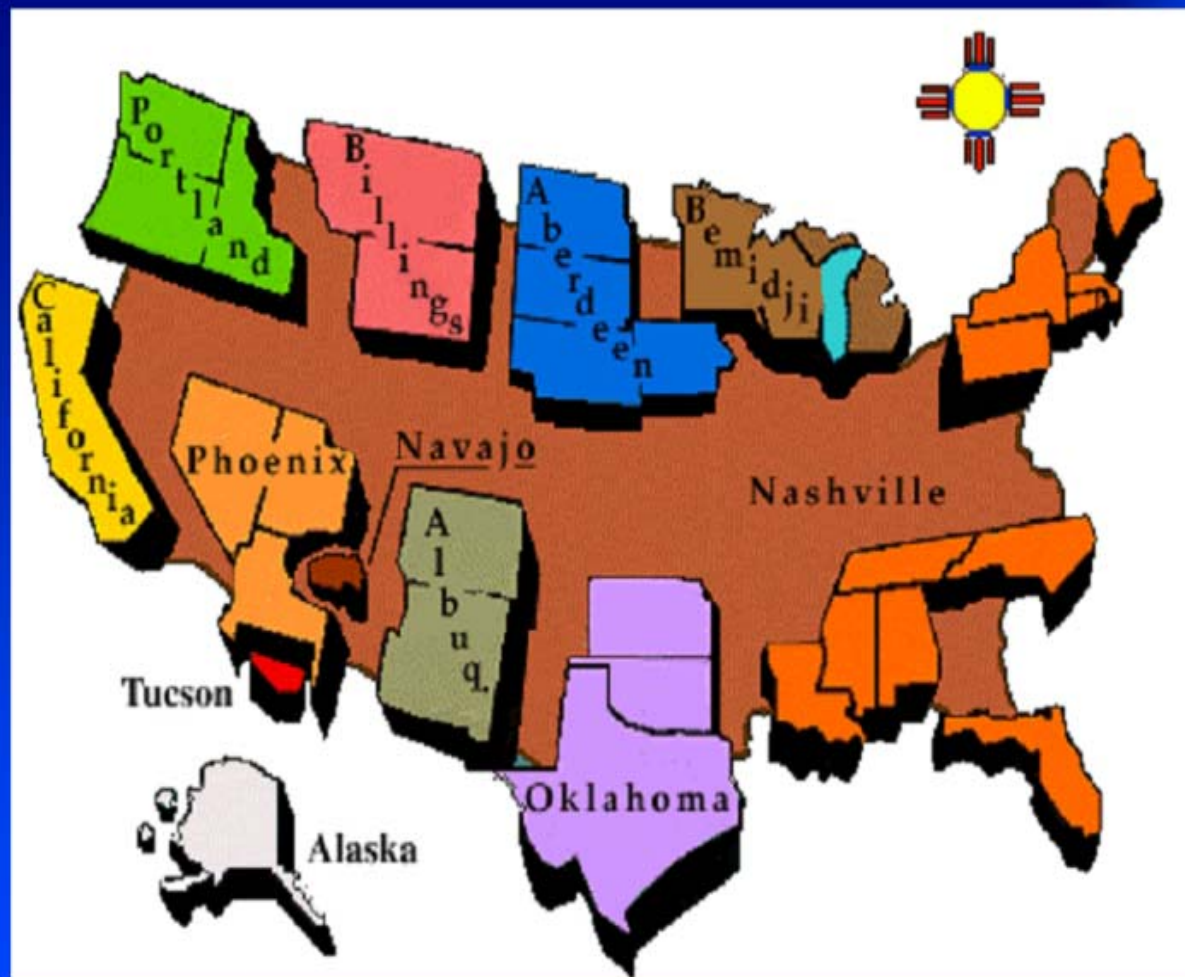




151 service units in 12 areas located in 35 states

IHS
Area Offices

Aberdeen Area	● Nashville Area
Alaska Area	● Navajo Area
Albuquerque Area	● Oklahoma Area
Bemidji Area	● Phoenix Area
Billings Area	● Portland Area
California Area	● Tucson Area





IHS programs are located in remote reservation areas and urban areas





49 Hospitals in 14 states



Mescalero, NM



Alaska Native Medical Center
Anchorage Alaska



Acoma-Canoncito-Laguna, NM



Hu Hu Kam, Sacaton Az.



Owyhee Tribal Hospital,
Nevada



IHS Ambulatory Care System



Kyle Health Center, SD



Pine Ridge Hospital, SD

■ Hospitals	49
■ Health Centers	209
■ Health Stations	121
■ Village Clinics	168
■ Urban Clinics	34





PSG were established in 1985

- Goal – To ensure the information needs of the IHS, Tribal and Urban facilities are addressed they are equipped with effective computer assisted information systems and that the mission of the facilities, Area Offices and Headquarters is met.



PSG PURPOSE

- The PSG provides recommendations and assistance on clinical and administrative software applications from initial planning through
 - Development
 - Implementation
 - Operation
 - Maintenance through the life cycle of the application



PSG Composition

- Facility, Area and Headquarters program discipline/function staff who share a common interest and expertise in health care delivery
- DIR systems development staff



PSG Policy

- The PSG shall identify the information needs of their respective disciplines/functions within the IHS
- The PSG shall insure that field/end user requirements are addressed in system development plans
- Ensure functional requirements are met in systems proposed for national distribution



PSG GROUPS

- Presently there are seven active PSGs in the Indian Health Service
 - Executive Office Group
 - Clinicians
 - Dental
 - Immunization
 - Laboratory
 - Pharmacy
 - Pharmacy – Point of Sale



PSG Projects

- Third Party Billing
- Electronic Health Record
- Dental Schedule of Services
- Dental Workload Measures
- Immunization Record Sharing with States
- RPMS Laboratory Package
- Adverse Drug Reaction Tracking



PSG SUPPORT

- Disciplines/functional areas with PSGs shall provide for all organizational and administrative elements of their PSG
 - Planning and travel arrangements
 - Preparing and distributing meeting minutes
 - Maintaining documentation of all recommendations
 - Monitoring PSG activities



Pre PSG Formation

- Information sharing was difficult
- Compiling National Data was difficult



Post PSG

- Information sharing between different elements has improved
- Complying national reports has improved



Making the PSWG Work

- Management support of the concept
- Compromise between various areas of the Organization
- Inclusion of all levels of the program, on an equal basis
- Belief in in the process



Conclusion

- Being a group effort the PSG process takes longer
- The product is better and has a universal organizational use
- Information sharing across the organization is improved
- Compiling national data is improved



Questions

If you think of them later e-mail me at
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